

QUALITY POLICY

At TEKA SANITARY SYSTEMS, S.A. we consider quality to be a strategic factor in the management of all our activities and processes. Our main aim is to develop and supply quality products and services that meet the requirements of our customers and all other parties involved.

Our Corporate Management Department has used this Quality Policy as the foundation of our Quality Management System, developed in line with the ISO 9001: 2015 quality management standard.

Driven by our corporate values and in order to achieve our goals, our actions will aim to:

- Design and Supply products that meet our customers' requirements and all regulatory standards and/or certifications in the markets in which we operate
- Meet our customers' expectations, providing reliable service and advice at all times and in all locations
- Manage our supplies, such that the collaboration levels expected by TEKA SANITARY SYSTEMS are achieved
- Manage all incidents related to our products and services
- Work with a trained and happy/satisfied workforce
- Commit to the future development of the company, whose most important asset is the capital invested in its own employees in line with our values
- Work on the continuous improvement of our Quality Management System

Signed on October, 2019

The General Manager

A handwritten signature in black ink, appearing to be 'Luis', written over a faint dotted line.